Growing EMS in Steuben County

The Pit-Crew Concept
Improving the EMS Performance Process

Charting a New Direction for Emergency Care

Saturday February 2, 2008
9:00 AM to 3:00 PM

Bath Country Club,
330 May Street
Bath, New York 14810
The Pit-Crew Concept — Understand what changes can improve outcomes. Learn how this EMS strategy yields a 37% annual cardiac save rate.

Quality and Performance are the two words you want to use when asked what is most important to you. Learn effective and efficient ways of causing change and significant improvements. Motivating positive changes in EMS approaches to quality.

EMS Providers, Speak With One Voice. Promote the interests of EMS volunteers and the spirit of community/volunteer service. Establish a structure for youth involvement, provide a forum for local volunteer ambulance, and rescue squads.

To REGISTER or for more information contact:

Arthur Jones,
Coordinator of Network Initiatives

P.O. Box 209
Bath, New York 14810
607-794-0759
cnirhcs@stny.rr.com

There will be a $15, out of county registration fee to cover lunch.

THE SYMPOSIUM IS OPEN TO EVERYONE
As part of the Rural Health Community Systems, Inc. strategic planning process the Emergency Medical Services providers, Emergency Physicians, and concerned community members told us that “Enhanced Quality” is the hinge upon which EMS medical care swings.

This great new symposium will bring together Emergency Medical Services Medical Directors and other interested physicians, Hospital QI Coordinators, Regional EMS Council Members, County Emergency Management Office Directors, 911 Center personnel, EMS Captains & Officers in charge of QI and EMS providers to promote collaboration, incorporate research, and showcase the Pit-Crew EMS Performance Process.

**9 AM**

**EMERGENCY MEDICAL SERVICES AND THE PIT CREW CONCEPT**

Helen Ortega, Battalion Chief of Collier County EMS/FIRE Training Division

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REGISTER TODAY!

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Quality and Performance are the two words most often used or referred to when people are asked what is most important to them about the services that EMS provides. It has happened in some areas around the country, that hospitals and Emergency Medical Services organizations are less then effective in reviewing and developing the quality and performance of their systems and processes. This provocative presentation will open your eyes on how many commonly used methods in EMS improvement are ineffective — and sometimes are actually counter-productive despite the best of intentions. More effective and efficient ways of catalyzing measurable improvements will be shown in hopes of stimulating positive changes in EMS approaches to quality and performance improvement.