Congratulations! You’ve been promoted to supervisor, now what? Any effective supervisor/leader will tell you that it takes years to learn the art of leadership and supervision. But first, you need the skills to survive! This acclaimed workshop has been presented to emergency services providers across the country and at many national conferences such as EMS Today. This is a powerful-interactive workshop intended to ease the sometimes painful transition to leadership. Using “real world” experience and highly interactive case studies this is 16 hours of training you can’t afford to miss...

Day #1 - 8 Hours
- The transition from buddy to boss
- Ethical boundaries
- Analyzing performance issues
- Case studies in supervision

Day #2 - 8 Hours
- Coaching counseling and corrective action for success
- Progressive discipline
- Communication and role playing
- Contemporary issues in EMS administration
- Case studies in supervision

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PLEASE REGISTER EARLY AS SPACE IS LIMITED!